Towards CAF 2020 – the next version of the European tool for Quality Management

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Working on the CAF2020 …
# Process to CAF2020

<table>
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<tr>
<th>Date</th>
<th>Event Description</th>
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<tr>
<td>28 Sep. 2017</td>
<td>Decision to create a new Version CAF - Working Group Tallinn</td>
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<td>29 April 2018</td>
<td>Crowdsourcing: Gathering input from 160 participants CAF – Event Sofia</td>
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<td>30 April 2018</td>
<td>Consensus on Roadmap Creation of Core Group CAF – Working Group Sofia</td>
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8th European CAF Users’ Event “Leading Quality into the Future”
12 April 2018, Sofia, Bulgaria

CAF 2020
Learning lab on the content of the model

Patrick STAES
Nick THIJS
Input from CAF-Event in Sofia, 29 April 2018 (1/2)

- Communication / media
- Public value(s): compliance, integrity, anti-corruption, trust,…
- Open-government
- Networking and partnerships
- Diversity holistically
- Innovation culture / mindset
- Shared resources
- Digital (not only technical)
- Data protection / information security
- Agility
- Programme based budgeting
- Social responsibility (separate OR cross cutting?)
Input from CAF-Event in Sofia (2/2)

- Introduce good practices
- Linkages / cause-effect
- EU / national reform => strategy development

KISS !!!
...two more learning labs

- Learning lab on the content of the guidelines/process of CAF implementation
- Learning lab on PEF
Process to CAF2020

15 June 2018
Core Group Video-Conference hosted by Italy

03 July 2018
CAF – Working Group Brussels
Discussion of all criteria in groups

12 Oct. 2018
CAF – Working Group Vienna
Draft version of Criteria
Input from Brussels

1. Define long and short term priorities and objectives to implement the mission in line with the vision of the organization.

2) Developing strategy and planning, balancing and prioritizing their expectations and needs between the stakeholders and the organization.

3) Ensuring results-based management approach in terms of outputs (products and services) provided, and outcomes (achieved effects).
Circulating a draft version and getting input from 13 countries (NCs)

- Luxembourg
- Slovenia
- Portugal
- Estonia
- Finland
- Poland
- Slovakia
- Greece
- 2x Hungary
- Italy
- Romania
- Belgium
- Austria
Strong focus points of CAF 2020

- Impact of Digitalisation on Public Sector Organisations and Human Ressource Management
- How to ensure agility and innovation of public administration
- Sustainability and SDGs as leading principles of public management
- New Leadership skills
- Compliance
General framework

- Core structure of the CAF remains unchanged
- Reducing redundancies for a better usability
- Glossary and links to Management Instruments
- Reference to Best-practices
Next steps to CAF2020

Spring 2019
CAF-WG Romania

Jan. – June 2019
Process of CAF – Self Evaluation, Guidelines

July – Dec. 2019
CAF as a digitalised Tool
Thank you for your attention!

Federal Ministry for the Civil Service and Sport
DG III - Civil Service and Administrative Innovation

Michael Kallinger
Tel: +43 1 71606 - 667112
michael.kallinger@bmoeds.gv.at